

Exhibit B
Work Plan for the Mental Health Services (MHSA) 2010-2011

Goals, Objectives and Activities	Due Date	Primary Resp.	Support Role	Comments/Status
Goal 1: Improve the existing services delivery system for children in HFP who have Serious Emotional Disturbances (SED), as well as other mental health and substance abuse issues.				
Desired Outcomes:				
<ol style="list-style-type: none"> 1. Increase knowledge, understanding, and awareness of mental health issues and services that involve or impact the county mental health departments responsible for providing SED services to HFP members. 2. Increase knowledge, understanding and awareness of mental health and substance abuse issues that involve or impact the HFP health plans and families. 				
<p>Activities: Strengthen the SED referral process between HFP health plans and county mental health departments.</p> <p>Participate with DMH and other workgroups to develop agenda items that MRMIB has identified as a high priority, such as the development of a screening and assessment tool for SED determinations and coordination of care with all counties.</p> <p>MRMIB staff availability via phone and email to provide guidance and resolution to access issues.</p>	<p>Ongoing</p> <p>July 2010 thru June 2011</p> <p>Ongoing</p>	<p>RPSI</p> <p>RPSI and RAI</p>	<p>RA II</p> <p>RA II</p>	<p>Desired Outcome: MRMIB staff has negotiated between plans and county mental health departments in order to achieve member access to services and/or prescriptions.</p> <p>Deliverable: The use of a mental health screening tool.</p> <p>Monitor mental health and substance abuse services referral processes between health plans and county mental health departments and recommend improvements as needed.</p>

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<p>Goal 2: Increase utilization of HFP mental health benefits. Desired Outcomes:</p> <ol style="list-style-type: none"> 1. Evaluate and improve data reporting by participating HFP plans and county mental health departments. 2. Focus on delivery systems for SED services in the counties and coordination and continuity of mental health services for HFP children. 				
<p>Activities: Identify best practices, and make recommendations for changes to processes and policies and to facilitate data sharing between the plans, providers and the counties.</p> <p>Develop and implement a process to improve coordination of mental health services and early intervention.</p> <p>Develop and disseminate education materials.</p>		<p>RPSI and RA II</p>		<p>Desired Outcome: Increased coordination of mental health related efforts with the HFP health plans and county mental health departments.</p> <p>Deliverable: Revise annual HFP health plan data collection template.</p> <p>Deliverable: SED Brochure that can be used by county mental health departments, HFP health plans and mental health providers.</p>

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Goal 4: Ensure that the 2010 Mental Health and Substance Abuse Evaluation recommendations are implemented.				
Desired Outcome:				
1. .Develop and conduct surveys as a result of recommendations from independent evaluation(s).				
Activities:				
Evaluate recommendations from the HFP health plan Mental Health/Substance Abuse Evaluation and make recommendations on implementation.	FY 10/11	RPSI		Desired Outcome: Ensure that applicable evaluation recommendations are implemented.
Collaborate with independent evaluator to direct research of standardized screening and assessment tools that HFP plans can use for the early detection of children who may have developmental/emotional problems, a SED condition and/or substance abuse problem.	FY 2010-11	RPSI		Monitor and document health plan benefit delivery system improvements, including the interface between primary care and mental health.
	FY 2010-11	RAI		Monitor substance abuse services delivery.
	FY 2011-12	RPSI		Keep management, the Board, and DMH apprised of implementation activities.